TOTO

使用说明书
User Manual

使用产品前请仔细阅读本使用说明书，并保留备用。

Before using the product, please read the User Manual carefully and keep it for future reference.

TOTO

OG552Y
2022.02

目录

目 录

目　录 …… 1

明细单 …… 2

使用条件与使用上的注意 …… 3

使用上的注意与保养 …… 4-5

拆卸与检查 …… 6

产品保修卡 …… 7

合格证 …… 8

明细单

明细单

花洒头……1套

连接管……1根

装饰盖部……1套

弯头……1个

施工说明书……1本

使用说明书……1本

使用此明细单的产品包括:
TBW07001*1* 固定式淋浴头
TBW07002*1* 固定式淋浴头
TBW07003*1* 固定式淋浴头
TBW08001*1* 固定式淋浴头
TBW08002*1* 固定式淋浴头
TBW08003*1* 固定式淋浴头

使用条件与使用上的注意

使 用 条 件

1.供冷水*热水压强：
最低压强……0.05MPa（流动压）
最高压强……0.5MPa（静压）
推荐使用压强……0.15MPa（流动压）-0.5MPa（流动压）
检测压强……0.5MPa（流动压）
2.供水温度不得超过70℃，建议使用热水温度60℃以下，供热水请勿使用蒸汽。
3.使用环境温度1℃～60℃，如果低于0℃，花洒会出现变形、冻裂等现象。
4.为防止花洒内部损坏，花洒侧吐水温度不得超过60℃，建议使用温度45℃以下。
5.长时间不使用时，可能导致花洒内部及外部锈蚀不能使用等现象。
6.如果您需要废弃本产品，请勿将其作为一般生活垃圾处理，请依照法规经由独立的回收体系进行合适的处理、恢复和回收。
7.本说明书中的产品具有清洗功能。

使 用 上 的 注 意

⚠警告　表示如果无视此标志而误操作时，有可能造成人员重伤或死亡。
⚠注意　表示如果无视此标志而误操作时，有可能造成人身伤害或财产损失。

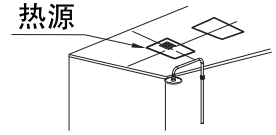
⚠警告

1.幼儿禁止使用或幼儿需要由成年人监护使用、老人和残障人士等特殊群体应在有行动能力人员陪同下使用。
2.花洒的供热水一侧处于高温状态，请勿使皮肤直接接触五金配件表面，否则可能会烫伤。
3.供热水请勿使用蒸汽，否则可能会烫伤。
4.当直接从吐水口侧切换到淋浴器侧或从淋浴器侧切换到吐水口侧时，水温会发生变化，要用手测试水温后再使用，否则可能会烫伤。

使用上的注意与保养

⚠注意

1.请勿撞击本产品，否则可能会造成故障、漏水。
2.必须使用中性洗涤剂清洗，中性以外的洗涤剂会破坏镀层或使表面变色。
3.不得使用酸性洗涤剂和去污粉、抛光粉等含粗颗粒的洗涤剂和尼龙刷，否则可能会破坏镀层等。
4.可使用软布擦拭，间或用机油或车用蜡浸布擦拭，但请勿接触树脂部件，否则可能失去光泽和产生锈蚀。
5.建议不要长时间不使用，否则可能会导致花洒内部以及外部锈蚀不能使用等现象。
6.随着产品式样的不断更新，实物存在与图示不符的情况，但基本安装、使用原理相同。
7.本产品必须远离暖风机或浴霸等发热源，否则可能会损坏花洒表面和内部结构。



8.在可能结冰的场所使用时，要切实做好防冻措施。因结冰，零件破损，有可能导致漏水，造成财产损失。因结冰而造成的破损即使在保修期内也是有偿修理。请不要让产品的环境温度低于0℃。

防冻措施

在可能结冰的场所使用时，要切实做好防冻措施。
1.产品结冰的话零件损坏，成为漏水的原因。
2.因结冰造成的零件破损即使在保修期也是有偿修理。
3.施工完了后或长时间不使用时，要有预防突然降温的准备，要对产品进行结冰预防。
4.因为有结冰的危险，请不要让产品周围的温度在0℃以下。

使用上的注意与保养

保养

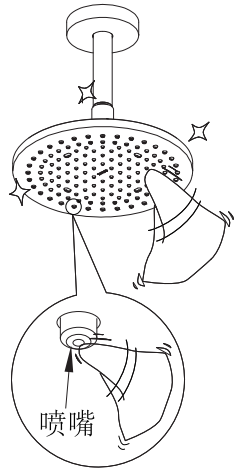
为长期保持产品的美观，请用户按以下方法维护保养。

1.经常用软布擦拭，间或用软布蘸水擦拭。

2.当有污垢且比较明显时，请用中性洗涤剂擦拭后充分进行水洗。

3.散水板的保养与维护：

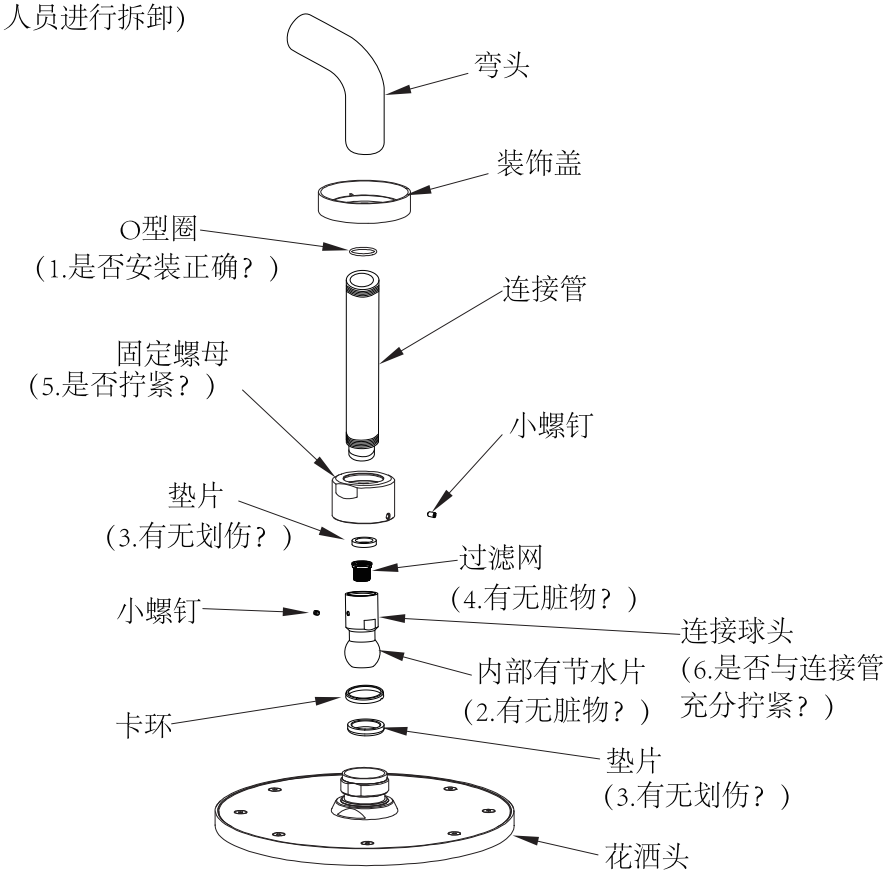
- ●轻度脏的场合，将软布用温水浸湿后拧干擦拭。
- ●重度脏的场合，用软布蘸取适量中性洗涤剂擦拭后用清水充分清洗，再用软布擦干。
- ●当喷嘴有堵塞、流线混乱时，将软布用温水浸湿后拧干擦拭，注意不要将喷嘴划破，如果太用力擦拭，喷嘴容易被划破、变形，从而造成流线变形。



拆卸与检查

现　象	检查项目
漏　水	3、5、6
花洒头松动	5、6
水流量小	2、4
装饰盖松动	1

安装后万一出现故障，请按以下要领拆卸。图示为TBW07001*1*
(此图内未拆分的零部件，需要拆卸的情况下，请联络售后服务人员进行拆卸)



※注意：若出水不良，请用手揉搓几下吐水不良的小橡胶凸起。

产品保修卡

用 户	
销售安装店	
购买日	
保修期	自购买日起本体及阀芯保修有效期5年，其余部件保修期为1年。

* 若上栏内容未记全，该保修卡将视为无效。因此请用户购买时对记入内容进行确认。
* 本产品保修卡中的保修项目仅限于保修卡中所约束的免费维修项目进行维修。
* 在保修期间，若产品发生故障（漏水、渗漏），请拨打全国售后服务电话报修。

维修规定

1. 保修期间，在用户正确按说明书、不干贴等指示，使用本公司产品的情况下，本公司将对有故障产品进行免费维修。
2. 在保修期内发生损坏需要得到免费维修时，请拨打全国售后服务电话报修。
3. 在保期内，下面所列场合的维修为有偿维修。
   ①使用不当或私自进行的不当修理及改造所造成的故障及损伤。
   ②安装施工时的不注意或过失造成的故障及损伤。
   ③安装后又拆移等原因造成的故障及损伤。
   ④超出使用范围以外的场合下使用本产品所造成的故障及损伤（如家庭用商品作为业务上商品使用。）
   ⑤砂粒或污物等造成的损伤。
   ⑥由于日常的维护保养不当造成的肮脏、电镀部分生锈等不良。
   ⑦由于火灾、地震、水灾、雷击及其他天灾、公害、气害（液化气）、盐害及异常电压、使用指定外的电源（电压、频率）等原因造成的故障及损伤。
   ⑧本保修卡没指定的场合。
   ⑨本保修卡中用户姓名、销售店、安装店、购买日期未填写的场合。
   ⑩不能出示购买发票的场合。
   ⑪由结冰引起的故障。
4. 本产品保修卡只在中国境内有效。（香港、澳门、台湾地区除外）
5. 本保修卡丢失不补，请顾客妥善保管。

合格证

本品经检查判定合格

执行标准：GB/T 23447-2009、GB 28378-2019

产品型号：见包装箱上的标签

产品名称：见包装箱上的标签

生产日期：见包装箱上的标签

组装工厂：东陶（大连）有限公司

电　话：（0411）87624383

厂　址：大连经济技术开发区东北二街17号

东陶(中国)有限公司
全国售后服务电话：800-820-9787(固定电话)
400-820-9787(手机用户)

扫描二维码，
服务预约，方便快捷

销售商：东陶(中国)有限公司
地　址：北京市朝阳区光华路1号 北京嘉里中心北楼1915室
网　址：www.toto.com.cn

Table of Contents

Table of Contents

Table of Contents 1

Specification 2

Conditions and Attentions for Use 3

Attention and Maintenance for Use 4–5

Disassembly and Inspection 6

Product Warranty Card 7

Specification

Specification

Rain Shower ..... 1 set

Rain Shower Arm ..... 1 piece

Escutcheon ..... 1 set

Elbow ..... 1 piece

Installation Manual ..... 1 copy

User Manual ..... 1 copy

Products using this specification include:

TBW07001*1* "G Shower"1mode Overhead Shower 200(Standard Type)
TBW07002*1* "G Shower"1mode Overhead Shower 250(Standard Type)
TBW07003*1* "G Shower"1mode Overhead Shower 300(Standard Type)
TBW08001*1* "G Shower"1mode Overhead Shower 200(Contemporary Type)
TBW08002*1* "G Shower"1mode Overhead Shower 250(Contemporary Type)
TBW08003*1* "G Shower"1mode Overhead Shower 300(Contemporary Type)

Conditions and Attentions for Use

Use Conditions

1.Pressure for cold water * hot water supplying
Minimum pressure.....0.05 MPa (flow pressure)
Maximum pressure.....0.5 MPa (static pressure)
Recommended pressure.....0.15 ~ 0.5 MPa (flow pressure)
Detection pressure.....0.5 MPa (static pressure)
2.Water supply temperature should be not higher than 70℃, lower than 60℃ recommended. Do not use steam to supply hot water.
3.Ambient temperature for use is 1℃~60℃.Ambient temperature of the use above 0℃. If it is lower than 0℃, the shower will have some issues such as deformations, cracking, etc.
4.To prevent internal damage to the shower, the temperature of the water laterally flowed from the showerhead should not exceed 60℃. The recommended temperature is below 45℃.
5.When it is not used for a long time, it may cause the inside and outside of the shower to rust and corrode, leading to malfunction.
6.If you need to dispose of this product, do not dispose of it as general household waste. Please follow the regulations to properly dispose, recover and recycle it through an independent recycling system.
7.The products stated in the Manual have a cleaning function.

⚠ Attention for use

⚠ Warning:Indicates that if you overlook this sign, causing misoperation, it may result in serious injury or death.
⚠ Attention:Indicates that if you overlook this sign, causing misoperation, it may cause personal injury or property damage.

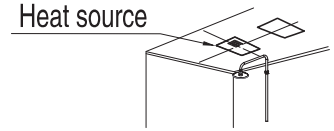
⚠ Warning

1.Children are prohibited from using it or need to be supervised by adults when using it, and special groups such as the elderly and the disabled should be accompanied by people with physical capacity when using it.
2.As one side of the shower to supply hot water is in a high–temperature state, do not let the skin be directly in contact with the surface of the hardware fitting; otherwise it may cause burn injuries.
3.Do not use steam when supplying hot water; otherwise it may cause burn injuries.
4.When you switch from the water outlet side to the shower side, or from the shower side to the water outlet side directly, the water temperature will change, so please use the water after feeling the water temperature with the hand, otherwise scalding may occur.

Attention and Maintenance for Use

⚠ Attention

1.Do not hit this product; otherwise it may cause malfunction or water leakage.
2.It must be cleaned with a neutral detergent as other detergents will damage the coating or discolor the surface.
3.Do not use acidic detergents or detergents containing coarse particles, such as cleaning powder and polishing powder, and nylon brushes, as they may damage the coating, etc.
4.It can be wiped with a soft cloth, or wiped with machine oil or a cloth soaked with paraffin for cars occasionally, but do not let them be in touch with the resin parts; otherwise they may lose luster or generate rust.
5.It is recommended not to use it for a long time; otherwise it may cause the rust and corrosion inside and outside of the shower, resulting in malfunction.
6.With the product model being updated constantly, the physical object may not coincide with the figure. However, the basic installation and operation principles are the same.
7.Keep this product away from heat sources, such as fan heater and bath heater. Otherwise, surface and internal structure of rain shower may be damaged.



8. When using the product at a place that may freeze, anti–freezing measures should be taken properly.
If any part is damaged due to being frozen, it may cause leakage and property damage. In case of the product damage due to freezing, it requires for paid repair technician even within warranty period. Please do not use the product at ambient temperature lower than 0℃.

Anti–freezing measures

When using the product at a place that may freeze, anti–freezing measures should be taken properly.
1. It is one of the causes of water leakage when any part of the product is damaged due to freezing.
2. In case of the product damage due to freezing, it requires for paid repair technician even within warranty period.
3. After the product is installed or won't be used for a long time, preventive measures should be taken for sudden drop of temperature to prevent the product from being frozen.
4. Do not put the product at ambient temperature below 0℃ for fear of freezing.

Maintenance for Use

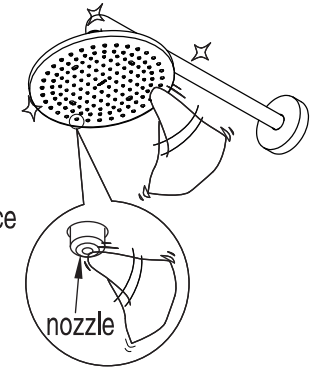
Maintenance

In order to maintain the decent appearance of the product for a long time, please maintain it according to the following methods.

1.Wipe with a soft cloth often, or wipe with a soft cloth with water occasionally.

2.When there is dirt and it is obvious, please wash it with water thoroughly after wiping it with neutral detergent.

3.Maintenance of Nozzle Plate:

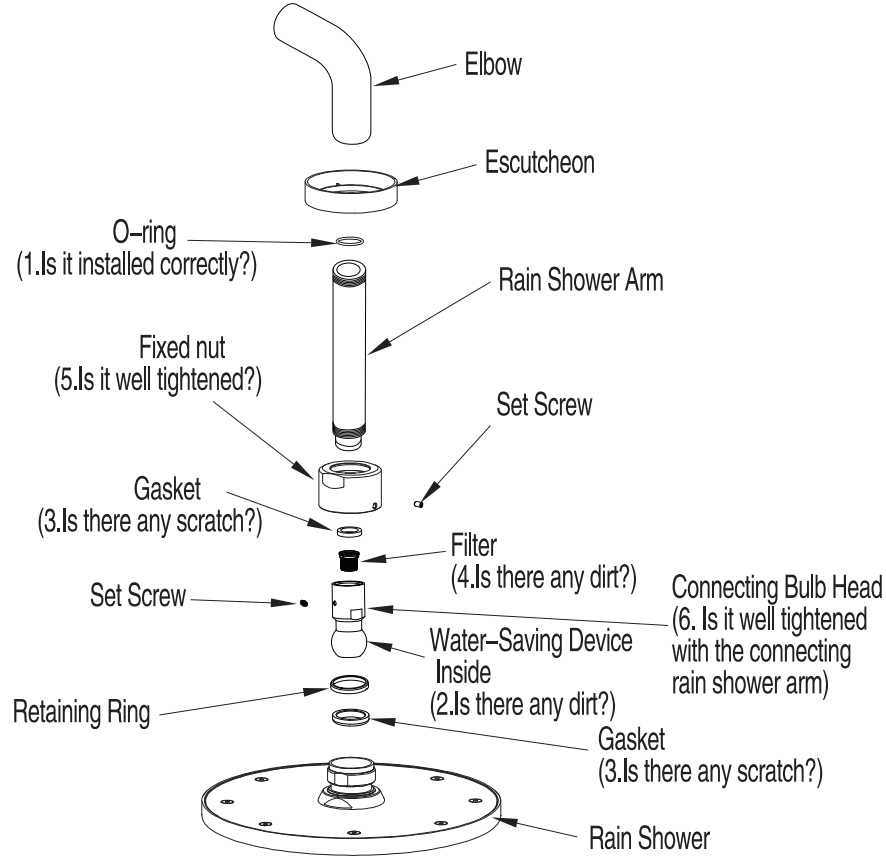


- Take a piece of soft cloth moistened with warm water and wring out to wipe the product, in case of slightly dirty situation.
- In case of very dirty situation, please take a piece of soft cloth dipped a right amount of neutral detergent, wipe the product, then fully wash with clear water, and wipe dry with another piece of soft cloth.
- In case of clogged nozzle and disrupted or frenzied streaming, please take a piece of soft cloth moistened with warm water, and wring out to wipe the product. Do not scratch the nozzle. If being treated too hard, the nozzle may be scratched and deform, thus resulting in streamline deformation.

Disassembly and Inspection

Issues	Inspection item
Water leakage	3,5,6
Rain Shower becomes loose	5,6
Small water flow	2,4
Escutcheon becomes loose	1

In case of product failure after installation, please dismantle according to the following main points (taking TBW07001*1* as an example).
(If any part and component not disassembled in this figure needs to be removed, please contact with the after–sales service personnel for disassembly.)



Note: If water output performs poorly, please rub with hand the small rubber convex part of poor water output for several times.

Product Warranty Card

User	
Sales and installation stores	
Date of purchase	
Warranty period	The warranty is effective for a period of one (1) year from the date of purchase.

* If the contents on the above column are not recorded completely, the warranty card will be considered invalid. Therefore, please confirm the recorded contents at the time of purchasing.
* The warranty items in this product warranty card are limited to the free repair items covered by the warranty card for maintenance.
* Within the warranty period, in case of product failure (water leakage, seepage), please call national after-sales service.

Repair regulations

1.During the warranty period, under the condition that the users use TOTO products in accordance with the manual and the instructions on the labels, etc., TOTO will repair the malfunctioning products for free.
2.When user wants free repair service for product damage within warranty the period, please call national after-sales service.
3.During the warranty period, the repairs with the following situations are charged.
① Failure and damage caused by improper use, or improper repair or unauthorized modification.
② Failure or damage caused by inattention or negligence during the installation.
③ Failure and damage caused by disassembly after installation.
④ Failures and damages caused by using this product in the sites outside the scope of use (such as esidential products used as a commercial product).
⑤ Damage caused by dirt or debris.
⑥ Improper daily maintenance, such as dirt, rust of plating locations.
⑦ Failures and damages caused by fire, earthquake, flood, lightning and other natural disasters, public hazard, gas damage (liquefied gas), salt damage and abnormal voltage, use of the non-specified power source (voltage, frequency) and other reasons.
⑧ The installation locations not specified in this warranty card.
⑨ For the occasions that the user name, sale store, installation store, and the date of purchase are not filled in this warranty card.
⑩ For the occasions that the user is unable to present the purchase invoice.
⑪ Product failure caused by freezing.
4.This product warranty card is valid within China. (except for Hong Kong, Macao and Taiwan)
5.This warranty card may not be replaced when it is lost. Please keep it safe.

TOTO Asia Oceania Pte. Ltd.

Telephone:65–6744–6955
FAX: 65–6841–0819
Address：10 Eunos Road 8 #12–07 Singapore Post Centre
Singapore 408600
Website:asia.toto.com

TOTO KOREA LTD.

전화번호 : (02)–3141–8236
FAX 번호 : (02)–3141–8240
주소 : 서울시 마포구 토정로 112(상수동, 로이코빌딩 3층)
홈페이지 : https://kr.toto.com